

**U.S. Department of Justice**  
Civil Rights Division  
*Disability Rights Section*



---

## ADA INFORMATION SERVICES

Revised November 2006

This list contains the telephone numbers and Internet addresses of federal agencies and other organizations that provide information about the **Americans with Disabilities Act (ADA)** and informal guidance in understanding and complying with different provisions of the ADA.

**Department of Justice** offers technical assistance on the ADA Standards for Accessible Design and other provisions applying to businesses, non-profit service agencies, and state and local government programs; also provides information on how to file ADA complaints.

### **ADA Information Line**

800-514-0301 (voice)  
800-514-0383 (TTY)

### **Internet address**

[www.ada.gov](http://www.ada.gov)

**Equal Employment Opportunity Commission** offers technical assistance on the ADA provisions that apply to employment; also provides information on how to file ADA complaints.

### **Employment - questions**

800-669-4000 (voice)  
800-669-6820 (TTY)

### **Employment - publications**

800-669-3362 (voice)  
800-800-3302 (TTY)

### **Internet address**

[www.eeoc.gov](http://www.eeoc.gov)

**Department of Transportation, Federal Transit Administration** offers information on the public transit provisions of the ADA.

**ADA Assistance Line**

888-446-4511 (voice)  
TTY: use relay service

**Internet address**

[www.fta.dot.gov/ada](http://www.fta.dot.gov/ada)

**E-mail address**

[FTA.ADAassistance@dot.gov](mailto:FTA.ADAassistance@dot.gov)

**Federal Communications Commission** offers technical assistance on the ADA's telephone relay service (TRS) requirements.

**TRS publications and questions**

888-225-5322 (voice)  
888-835-5322 (TTY)

**Internet address**

[www.fcc.gov/cgb/dro](http://www.fcc.gov/cgb/dro)

**Department of Education** funds ten regional centers to provide technical assistance on the ADA.

**ADA & IT Technical Assistance Centers**

800-949-4232 (voice/TTY)

**Internet address**

[www.adata.org](http://www.adata.org)

**Access Board** (or **Architectural and Transportation Barriers Compliance Board**) offers technical assistance on the ADA Accessibility Guidelines.

**Publications and questions**

800-872-2253 (voice)  
800-993-2822 (TTY)

**Internet address**

[www.access-board.gov](http://www.access-board.gov)

[ta@access-board.gov](mailto:ta@access-board.gov)

**Job Accommodation Network (JAN)**, is funded by the Department of Labor to provide advice on accommodating employees with disabilities.

**Job Accommodation Network**

800-526-7234 (voice)

877-781-9403 (TTY)

**Internet address**

[www.jan.wvu.edu](http://www.jan.wvu.edu)

**Project ACTION** is funded by the Department of Transportation to provide information about making transportation accessible.

**Transportation information and publications**

800-659-6428 (voice)

TTY: use relay service

**Internet address**

<http://projectaction.easterseals.com>

**Internal Revenue Service** offers tax incentives to help cover the cost of complying with the ADA. Form provides a tax credit for small businesses. Publication 535 explains tax deductible expenses for business of any

**Tax forms and publications**

800-829-3676 (voice)

800-829-4059 (TTY)

**Internet address**

[www.irs.gov](http://www.irs.gov)

---

## OTHER LAWS OF INTEREST

Other federal laws prohibit discrimination and provide equal opportunity for people with disabilities in **housing**

**transportation, Congressional offices and services and access to Federal facilities, post offices and electronic information.** The telephone numbers and Internet addresses for obtaining assistance in understanding these laws are listed here.

**Fair Housing Act**, for questions or publications, call Department of Housing and Urban Development:

**Fair Housing general questions**

800-669-9777 (voice)

800-927-9275 (TTY)

**Internet address**

[www.hud.gov/offices/fheo](http://www.hud.gov/offices/fheo)

**Fair Housing accessibility questions**

888-341-7781 (voice/TTY)

**Internet address**

[www.fairhousingfirst.org](http://www.fairhousingfirst.org)

**Air Carrier Access Act**, for questions pertaining to air transportation, call Department of Transportation

**Aviation Consumer Protection Division**

800-778-4838 (voice)

800-455-9880 (TTY)

**Internet address**

<http://airconsumer.ost.dot.gov>

**Accessibility laws applying to Congress**, for questions or information, contact the Office of Compliance

**Congressional accessibility**

202-724-9250 (voice)

202-426-1912 (TTY)

**Internet address**

[www.compliance.gov](http://www.compliance.gov)

**Section 508 of the Rehabilitation Act**, for questions pertaining to the accessibility of Federal electronic information and technology, call the [Access Board](#) listed on page one.

**Architectural Barriers Act**, for questions pertaining to access to Federal facilities and post offices, contact the [Access Board](#), listed on page one.

Reproduction of this document is encouraged.

---

[Return to ADA Home Page](#)

Last Revised November 3, 2006